Being A Dominate Kind of Company By: Michael Stickler

Many of you have heard me say the being competitive was a waist of time. I have explained that statement by adding, "being competitive means that your customers still have a choice, and it may be to do business with your competitor rather than you."

Dominance is the KEY!!! Dominance means the choice is obvious!

YOU!!!

In a meeting the other day I was asked HOW?

OK... here you go!

- 1. Your business model must be based on a culture that drives execution to excellence across the entire supply chain to allow for supply on demand.
- 2. Your business model must foster process design that guarantees quality and reacts instantly to orders and allows your people to work naturally in teams.
- 3. Your business model must allow direct communication from your customers to your people.
- 4. Your business model must allow you to make money and be profitable on every product or service in your portfolio.
- 5. Your business model must support the continuous development of the talented people in your company.
- 6. Your business model must support continuous improvement through aggressive daily problem solving.
- 7. Your business model must have performance measurements that tell your people instantly when a problem occurs so that corrective action can be initiated.
- 8. Your business model can't allow you to become complacent. My good friend Nick Turk once said, "Success breeds arrogance, arrogance breeds complacency, complacency breeds failure." He is absolutely right!

How many of these can you check off as being done?